

IT Leadership to Drive Your Initiatives

Virtual IT Director
a MaxCare add-on

A Virtual IT Director to advise and support you in making the right technology decisions to drive your business.

Forward thinking organizations are increasingly relying on new technologies to grow and thrive in a competitive business environment. But once the right digital solutions are implemented, who coordinates with leadership on an ongoing basis?

Our Virtual IT Director Service is a cost-effective add-on to Maxcare, our outsourced IT support services, that allows us to assume leadership IT responsibility, spearhead important initiatives, and give you the highest level of guidance. We'll elevate your company's IT function to aid future growth and success, minimizing risks, maximizing efficiency and helping you plan to achieve your business goals.

WHY VIRTUAL IT?

Cost-effective solution

Support of an entire IT team

Strategic guidance & implementation

Reduction of IT expenditures

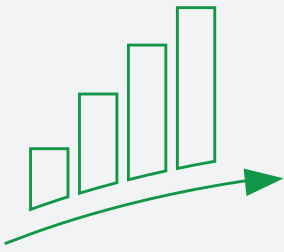
Positive ROI on your IT investments

SUPPORT of the entire Vertikal6 team



An **ESP TECHNOLOGY ROADMAP** for weekly guidance in line with your business needs

Expert leadership to continually align your IT with your overall business processes, policies and compliance requirements.



Top-Level IT Strategic Advice at Your Fingertips

- **Scalable IT Transformation:** Our services are extremely flexible and can be configured to suit your business in terms of time and budget. Your Virtual IT Director can be deployed at a moment's notice and requires no up-front fees.
- **Expert Technical Guidance:** We'll provide an independent and unbiased review of your IT infrastructure and systems and help you understand the benefits and decision criteria for CAPEX and OPEX investments.
- **Know & Plan for IT Costs:** Through the use of our ESP Technology Roadmap, you'll understand the full picture of your IT expenditures at all times. We'll propose any future spend, ensuring it is based on a measured ROI, helping you plan for refresh cycles and maximizing your team's productivity.
- **Technical "Interpretation":** Many businesses don't understand technical language but do understand what they need to succeed. We'll interpret the IT jargon, reporting and data into meaningful language, explaining and presenting it in everyday terms. You'll never be left dazed and confused.
- **Ensure IT Advancements Make Sense:** We'll proactively keep your business ahead of the technology curve, when and if makes sense. We'll present a business case for any technical adoption, then implement and provide operational support for the plan.
- **Keeping Your Data Under Lock & Key:** The confidentiality, integrity and availability of your data are critical to success. Our Virtual IT Director will remain vigilant and constantly work on the security of your business, protecting your data with the correct policies and procedures on an ongoing basis.
- **Guardian of Your IT Projects:** Every IT project needs to be managed and monitored to ensure milestones and schedules. We'll take the lead for the implementation of all of your IT projects to mitigate risk and drive success. We can even handle your vendor partner programs; validating, building and maintaining your supplier relationships.