## IT Support Made Easy.

Are you losing traction keeping up with your technology? Do you need assistance making IT decisions that are best for your business? Would your organization benefit from the latest technology, but you don't have the expertise to deploy it? Or does your internal IT team lack the time needed to focus on your core mission?

MaxCare, our comprehensive and cost-effective Managed Services solution, allows you to outsource your technology in a way that is aligned with your organization's overall goals. After a thorough assessment, we'll design our services to specifically complement or extend your current IT capabilities. By outsourcing your IT, you'll experience cost savings, standardized operations and efficiencies, and simplified IT management and support.

## **IT Outsourcing**

## WHY OUTSOURCE?

Access to Technology Know-How

Focus on Your Core Competencies

Less Impact From IT Failure

**Edge Over Your Competitors** 

Increased Productivity & Efficiency



MaxCare is a proactive approach to minimizing downtime, increasing security, and enhancing business productivity and profitability. With our proactive support and technology expertise, you'll never have to worry about burdensome technology again.





- Get more accomplished: Increase your team's operational efficiency and productivity.
- Predict & reduce your IT costs: Affordable enterprise-level IT support with a monthly fee that fits your budget.
- 24x7x365 monitoring & remediation: Around the clock monitoring to identify issues before they happen.
- Experience that matters: An entire team with 20+ years of experience with a wide range of business technology know-how.

- Help desk & on-site support: We minimize downtime by fixing most problems remotely, so you don't have to wait for a technician to arrive on-site.
- vCIO services: We'll adhere to the industry's best practices and align your IT with your overall business processes, policies and compliance requirements.
- Project management: With a clear understanding of your objectives, we'll manage the planning, implementation and coordination of your IT Infrastructure.



"Healthcare environments are very complex from a HIPAA and privacy and security perspective. Vertikal6 took the time to understand the aspects of a clinical system, and have now deployed innovative technologies to allow us to maintain HIPAA compliance and privacy with the information we collect on our patients on a day-to-day basis."

-David Hemendinger, Chief Information Officer/CSO



"What surprises us most is that the customer service that Vertikal6 sells you, is actually true. Their customer service has been phenomenal. I can't speak more highly of their entire team from the top all the way down to the person that answers the phone. They have been great."

-Christine Cannata, Chief Financial Officer



"Vertikal6 is different than other IT companies because they get to know who you are as a company, what your technology needs are and understands the future and where you want to go. They become part of your family, they get to know you, they are fun to work with - very knowledgeable - and they are always available to help."

-David Giardino, President



## Let's discuss how we can elevate your IT.

Call **401-825-4401**, email us at **info@vertikal6.com** or visit **www.vertikal6.com**.